

# Rishi Raghu

UX Designer & Engineer

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rishiraghu.com



## Experience

### Chartbeat

Frontend / Design Intern | Jun - Aug 2023 | Boston, MA

- Migrated and shipped **four UI components** to Chartbeat's updated design system
- **Earned runner-up** at Chartbeat's internal hackathon for building a conversational AI Slackbot, that generates tailored explanations from company docs to assist product teams
- Identified and patched **three user-facing bugs**, which resolved page crashes on responsive screens and missing data on the product dashboard
- Collaborated with designers and engineers on unit, integration and QA **testing of design system components** using Jenkins

### Ernst and Young

Technology / UX Consulting Intern | Aug - Sep 2021 | New Delhi, India (Remote)

- Employed product and **user research techniques**, including market analysis, user surveys, and competitor benchmarking, to identify trends and user needs in the ed-tech market
- Proposed, **designed, and prototyped** a proof-of-concept web app with Adobe XD for Project DIKSHA
- Aligned with managers and engineers to **develop product strategy** for the proof-of-concept; **contributed to PRDs** and engineering documentation

### Ambher Fashion Pvt. Ltd.

UX Design Intern | Jun - Aug 2021 | Vellore, India (Remote)

- **Coordinated with key stakeholders**, including organizational leaders and customer representatives, to develop product vision, and advocated for strategic direction
- **Initiated design strategy**, created **personas and wireframes**, and conducted customer journey mapping for initial launch website and portal
- Produced high-fidelity **visual designs and prototypes** using Figma and closely **collaborated with developers** to guide web and mobile implementation

### Paycrunch

UX Engineering Intern | Dec 2020 - Feb 2021 | Bangalore, India (Remote)

- **Partnered with product and design** team to revamp Paycrunch's web and mobile (Android/iOS) platform experiences
- Spearheaded front-end development as the sole developer; transformed **designs into live-coded versions**
- Combined efforts with marketing team on **communication and content design** strategies for user accessibility support and customer documentation

## Education

### Northeastern University

Boston, MA | May 2024

Masters of Science in Information Systems GPA: 3.80/4.0

### Vellore Institute of Technology

Vellore, India | Jun 2022

Bachelor of Technology in Computer Science and Engineering

## Skills

### Design

User research  
Wireframing  
Information architecture  
Journey mapping  
Design systems  
Design prototyping  
UI design  
Data visualization  
Usability testing

### Tools

Figma  
Adobe Creative Suite  
InVision  
Framer  
Prototipe  
Storybook  
Webpack / Gulp / Grunt  
AWS / Google Cloud  
Git / GitHub

### Code

HTML / CSS / SCSS  
Javascript / Typescript  
React / NextJS / Angular  
React Native  
Bootstrap / Material UI  
Django / NodeJS  
GSAP / Lenis

### Development

UI Development  
Mobile / Web Development  
RESTful APIs  
Headless CMS  
Responsive Design  
Web Analytics  
CI/CD  
UI Testing

## Awards

**Information Systems Award,**  
*MGEN Student Awards,*  
2024, Northeastern  
University